

Priya Raman

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Inês Cardoso

Engineering Manager, Payments

Northwind Commerce

Lisbon, Portugal

Dear Inês Cardoso,

Your engineering blog post about moving Northwind's settlement runs from a nightly batch to continuous reconciliation is why I'm writing. I spent four years on the other side of that exact migration, and I'd like to do it again for a payments team that has already decided it is worth doing. I'm applying for the Senior Backend Engineer role on your payments team.

At Meridian Pay I rebuilt the checkout settlement service in Go, cutting p95 latency from 1.9 seconds to 780 milliseconds while monthly volume grew from 400,000 to 1.2 million transactions. The harder win was the idempotency layer I designed to eliminate duplicate charges, which took that support queue from roughly 120 tickets a month to under five. Both were correctness problems before they were performance problems, which is how continuous reconciliation tends to go.

Before that I built the rate-quoting API at Kestrel Logistics, serving 60-plus carrier integrations at 2.4 million requests a day and 99.97% availability. I have carried the pager for every system I designed, and that is the part of this role I actually want.

I'd welcome twenty minutes to hear where reconciliation hurts today. My resume is attached, and I'm glad to go into detail on any of the above.

Best regards,

Priya Raman