

Priya Raman

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Languages: English, Portuguese

Summary

Backend engineer, eight years on payment and billing systems. Owns services end to end, from schema design through on-call.

Experience

Senior Backend Engineer | Meridian Pay | 2022 – Present | Lisbon

- Rebuilt the checkout settlement service in Go, cutting p95 latency from 1.9s to 780ms while monthly volume grew from 400k to 1.2M.
- Designed the idempotency layer that eliminated duplicate charges, taking that support queue from ~120 tickets a month to under 5.
- Migrated 34 services off a shared Postgres instance onto per-domain databases with zero customer-facing downtime.

Backend Engineer | Kestrel Logistics | 2019 – 2022 | Porto

- Built the rate-quoting API serving 60+ carrier integrations, 2.4M requests a day at 99.97% availability.
- Cut infrastructure spend 31% by replacing per-request carrier polling with a cached, event-driven refresh.

Software Engineer | Alto Systems | 2018 – 2019 | Porto

- Automated a month-end reconciliation that had taken two analysts three days each cycle.
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Skills

Languages: Go, Python, TypeScript, SQL

Infrastructure: PostgreSQL, Kafka, Redis, Kubernetes, Terraform, AWS

Practice: Distributed systems, Payments and billing, Observability, Incident response

Education

BSc Computer Science | Almeida Institute of Technology | 2014 – 2018